

Privacy Policy

Connexionz Limited and its related companies and affiliates from time to time (**we, us, our**) are committed to respecting your privacy. We will always collect, store, use and disclose your Personal Information in accordance with the Privacy Act 2020 (**Privacy Act**) and we have put in place the following Privacy Policy to disclose how we access, collect, use, share or protect your Personal Information when you submit or we collect that information including via our **Online Services** such as:

- information offered on, and provided by any websites operated by us (**Website**);
- information offered on and provided by downloading or using as a part of using our Services any application of ours, including but not limited to any application which we are listed as the developer entity in the Google Play listing (**App**);
- information offered on and provided by use of our Services, which refers to using the App and other related services including and sales, marketing or events (**Services**);
- social media pages, including LinkedIn;
- email communications and subscription services; and
- Wi-Fi services, including communication via wireless networks.

Personal Information means information about an identifiable individual which includes but is not limited to your name and contact details.

By providing us with your Personal Information and/or using our Online Services, you consent to the collection, storage, use and disclosure of Personal Information in accordance with this Privacy Policy.

We may amend this Privacy Policy from time to time, and will notify you of any changes by indicating an updated date at the end of this Policy and the updated version will be effective as soon as it is accessible. Where any material changes are made to this Privacy Policy, we may notify you either by posting a notice of the changes on our website or by directly sending you a notification. It is your responsibility to check this Privacy Policy periodically for changes.

WHAT INFORMATION DO WE COLLECT?

We collect your Personal Information so we can provide you with our Online Services, use of the App and our Services.

Information you provide

You may give us Personal Information about yourself, such as your name, address, email address and telephone number, usernames or passwords when, for example, you express an interest in obtaining information about us, you use our Online Services, you register on the App, you participate in activities on the App and when you contact us.

Information collected about you

When you visit a Website or use other Online Services, we may collect more information, such as the address of your Internet service provider, the name of the web page directing you, and your clicks and activity on our site.

When you download or use the App or Services, we may access and collect Personal Information from you, including accessing and tracking location based information from your mobile device (if enabled) while you are using the App, for the purpose of your use of the App, operating and maintaining the security of the App, for troubleshooting and/or for our internal analytics and reporting purposes.

Clickstream data and other related information about visits to our Online Services may be collected. In addition to this, usage and performance data through using various platform specific tracking technologies available to the Online Services may be collected.

Information collected from third parties

Information may be collected about you from third parties (including our third party affiliates or partner companies and from marketing or advertising companies) who may provide us with such information as a part of their relationship with us. We may combine this information with other information that we hold.

Third party service providers may be allowed to use technologies including mobile monitoring and tracking technologies in relation to our Online Services. These third party service providers may collect information sent by your browser or mobile device.

Cookies and other monitoring devices

We may collect aggregated information by using cookies. Cookies are unique identification numbers like tags that are placed on the browser of internet users. The cookies do not in themselves identify users personally, but may link back to a database record about them. We may use third party codes and libraries that use cookies to collect information and track any aspect of our website or other Online Services including the App. With respect to the App, the user may elect to accept or refuse cookies and will be notified when a cookie is being sent to your device.

We may use services such as Google Analytics, which will issue cookies from their own servers and which will be able to track website visitors throughout relevant websites. We do not control how those cookies are issued, or the data that they store.

We may use "web beacons" (electronic images also known as pixel tags or clear gifs) to recognise a cookie on your computer when you view or act upon a web page, an advertisement that we have placed on a third party web page, or an email or other electronic communication that we have sent.

We may also use Local Shared Objects, sometimes referred to as "Flash" cookies. Use of Local Shared Objects can help deter, detect and prevent fraud and can support our Online Services.

HOW IS YOUR PERSONAL INFORMATION USED?

We may (and may authorise third parties to) use your Personal Information to process your transactions, facilitate your use of the App and to help us develop, improve, manage, administer and facilitate our services and operations - including to provide the Online Services, to help us to develop our Online Services to be more available and user friendly to our customers, to administer your account, for safety and security issues, for our own internal purposes (such as risk management, staff training and billing), to conduct market research, for employment opportunities within and outside of our organisation, for any purpose permitted by law, and for any other use associated with such purposes or which you may authorise.

In addition, we may use your Personal Information to promote and market our products and services, or the products and services of others. However, we will not do this by email or text (except as part of an email which facilitates, completes or confirms a transaction with you) unless we have your express or deemed consent to do so.

IN WHAT CIRCUMSTANCES MIGHT WE DISCLOSE YOUR PERSONAL INFORMATION?

We do not sell, trade or rent your Personal Information to others.

However, we may disclose and permit relevant third parties including overseas recipients to use and store your Personal Information to perform services requested by you including the operation of or assistance with the use of the App. When we disclose your Personal Information to overseas

recipients, we ensure that the recipients of your Personal Information are required to protect it in a way that overall provides comparable safeguards to those in the Privacy Act.

We may also use other companies and individuals to perform services on our behalf, such as performing Service-related services, assisting us in analysing how our Service is used and performing assigned tasks on our behalf. They will have access to your Personal Information needed to perform these services, but we will not authorise them to use your information for other purposes.

In addition, we may provide statistics about our customers, sales, traffic patterns and related site functions to reputable third parties.

We will not otherwise disclose your Personal Information unless we believe on reasonable grounds that you have provided your authorisation. However, you should be aware that we may be required to disclose your Personal Information without your consent in order to comply with any court orders, subpoenas or other legal process or investigation including by tax authorities, if such disclosure is required by law. Where possible and appropriate, we will notify you if we are required by law to disclose your Personal Information.

STORAGE AND SECURITY

We are committed to protecting the security of your Personal Information and we take all reasonable precautions to protect it from loss unauthorized or accidental access, disclosure, alteration, loss, destruction and actions which prevent us from accessing your information on a temporary or permanent basis (each event being a **Privacy Breach**).

We use industry standard (or better) administrative, physical and technical protections to safeguard the security, privacy, confidentiality and integrity of your Personal Information. Specifically, with respect to the location information obtained from your mobile device when using the App, we have implemented appropriate technical and organizational security measures, including SSL full encryption, designed to protect the security of the Personal Information we process. However, the Internet is not in itself a secure environment and we cannot give an absolute assurance that your Personal Information will be secure at all times. Transmission of Personal Information over the Internet is at your own risk and you should only enter, or instruct the entering of, personal information within a secure environment.

If your personal information is subject to a Privacy Breach that is likely to cause you serious harm, we will notify you and the Privacy Commissioner in accordance with our obligations under the Privacy Act.

We will only keep your Personal Information for as long as we require it for the purpose for which it was collected. However, we may also be required to keep some of your Personal Information for specified periods of time, for example under certain laws relating to companies, money laundering and financial reporting legislation. **WHAT ABOUT LINKS TO OTHER WEBSITES?**

Our Online Services, including the App, may contain links to other websites which are not under our control. These websites may use cookies. It is the responsibility of those third parties to collect appropriate consents from you in order to permit their own cookies (to the extent this is required by law) and to inform you about the cookies they use. You should check the Privacy Policy on all third party websites to ensure you are comfortable with third party cookies.

We have no responsibility for linked websites, and provide them solely for your information and convenience. We specifically disclaim responsibility for their content, privacy practices and terms of use, and we make no endorsements, representations or warranties about their accuracy, content or thoroughness. Your disclosure of Personal Information to third party websites is at your own risk.

EMAIL AND TEXT COMMUNICATIONS

We are committed to complying with the Unsolicited Electronic Messages Act 2007.

By subscribing to emails and/or text communications, or otherwise providing your email address and/or mobile number, you consent to receiving emails and/or texts (as the case may be) which promote and market our products and services, or the products and services of others, from time to time.

You can unsubscribe from our email communications and/or text communications at any time by clicking the "Unsubscribe" link in any promotional or marketing email or text received or by emailing info@connexionz.com

Once you have unsubscribed from the email or text communications, you will be removed from the corresponding marketing list as soon as is reasonably practicable.

HOW YOU CAN REQUEST ACCESS OR CORRECT YOUR PERSONAL INFORMATION

You may request access to the information we hold about you, or request that we update or correct any Personal Information we hold about you, by setting out your request in writing and sending it to us at info@connexionz.com.

We will review your request as soon as reasonably practicable. If we are unable to give you access to the information you have requested, we will give you reasons for this decision when we respond to your request.

If you have any questions or comments about this Privacy Policy or wish to make an inquiry, you may email us at info@connexionz.com or contact us by post:

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Valencia, CA 91355
United States

Connexionz Ltd – New Zealand Office
PO Box 9001
Tower Junction
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New Zealand

PRIVACY OFFICER

We take your concerns seriously. If you have any concerns about privacy or the use or collection of your personal information by us, please contact our Privacy Officer at info@connexionz.com.

We will respond as quickly as possible (our target response is 20 working days) and handle all complaints in a way that is fair and consistent. However, if you remain dissatisfied, you can make a formal complaint with Office of the Privacy Commissioner.

Current as at June 2022